

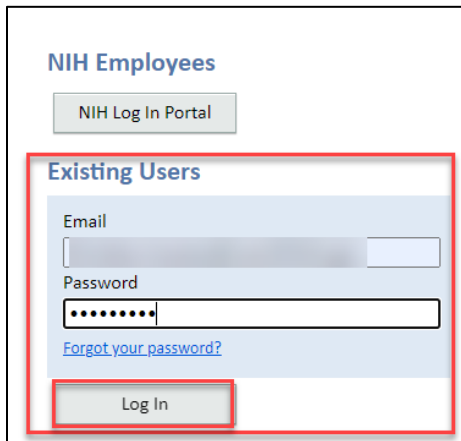
Logging into e-GOS Using Multifactor Authentication

Per a directive from NIH/OIT Security, e-GOS will be implementing and requiring Multifactor Authentication for all users, effective 2/1/2023.

External users will be required to log into e-GOS with their email address and password, and then validate their login using a verification code. Users must have previously registered for e-GOS to log in.

NIH users may continue to log in with their PIV card. However, users with more than one account will be subject to the e-GOS Multifactor Authentication process when using a secondary account.

1. **Email/Passwords Users** - Enter your email and password and click **Log In**. Proceed to step 2.



NIH Employees

NIH Log In Portal

Existing Users

Email

Password

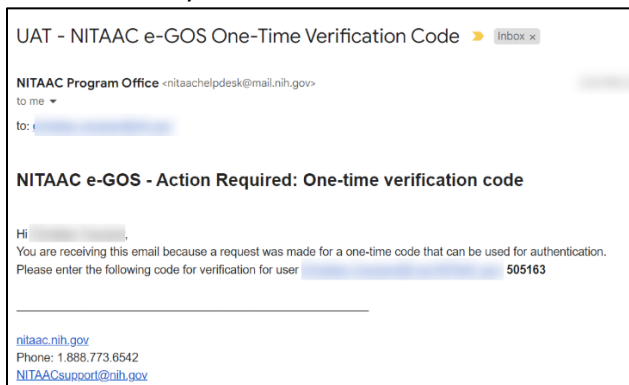
[Forgot your password?](#)

Log In

2. A verification code will be sent to your registered email address.

Verification Code Email:

- a. Subject: NITAAC e-GOS One-Time Verification Code
- b. Email Body:



****If you don't see the email, check your spam or junk folder.**

IMPORTANT NOTES:

- The code will expire in 15 minutes.
- You may try up to 5 times to use the code.
- If another code is needed, click the **Request another one** link (see graphic on Page 2, Option 2).

3. Enter the Verification Code in the window and click **Verify**.

Request another one.'" data-bbox="145 134 598 288"/>

The e-GOS dashboard will display once the code has been verified.

Resolving Issues

If the verification code is incorrect, the following message will display on the screen in red: “Verification code is incorrect, please enter again.”

You have two options:

Option 1

Re-enter the code correctly and click **Verify**. The following dashboard will display.

Request another one.'" data-bbox="145 462 608 621"/>

Option 2

If the code still doesn't work, click **Request another one**, as shown below.

IMPORTANT – if you've received multiple codes, make sure to use only the most recent. Check the time of the verification code emails. Remember, each code is valid for only 15 minutes.

Request another one.' with a red box around the link." data-bbox="152 727 624 878"/>